Supplier Diversity FAQs

How does a supplier do business with a domestic Johnson & Johnson operating company through the Supplier Diversity Program?

To be considered for business with a domestic Johnson & Johnson operating company through the Supplier Diversity Program, your company must meet the certification and registration requirements as one of the supplier classifications listed in the Supplier Registration page. If your company has met our certification requirements, we encourage you to register with our program through CVM Solutions.

Please note that once you are redirected to the Supplier Registration page on CVM Solutions’ Web site, all communication and/or submitted data is owned by CVM Solutions and governed by that company’s privacy policy.

I have begun the registration process, but I did not receive any confirmation. Is my company in the database?

After you have completed your registration, you should have received a confirmation e-mail stating your registration status as either Incomplete or Accepted. If you did not receive this confirmation, please review and submit your registration again in its entirety, or contact CVM Solutions* for possible technical issues.

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What happens after I register on CVM Solutions?

After you’ve completed your registration, your information will be entered into the CVM Solutions database that is provided to all employees within Johnson & Johnson Family of Companies. If there’s a sourcing opportunity, our buyers and sourcing staff will access this database to search for suppliers based on keyword, geographical location information. Please ensure that your profile includes all of your company’s capabilities. If your company matches with the products or services that we are sourcing, you may be contacted to submit additional information. You should renew your registration every year in order for us to have comprehensive information about your company for consideration.
Whom do I contact if I have questions about my registration?

Clicking on the links below will take you to the CVM Solutions Web site to which this Privacy Policy does not apply. You are solely responsible for your interactions with that Web site. Because e-mail sent to and from these sites may not be secure, you should take special care in deciding what information you send via e-mail.

If you have a technical question, you may contact CVM Solutions by sending an e-mail to jnjsupport@cvmsolutions.com or call (708) 236-2000, Ext. 9. If you have a question about our certification or registration requirements, this information is available in the Supplier Registration PDF document.

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What are other actions or next steps I can take to be more proactive?

There are several steps that suppliers can take as a potential supplier. We encourage you to research the Johnson & Johnson operating companies located in the United States. By visiting their Web sites, you can learn about their products and services and have a better understanding of their sourcing priorities. With comprehensive information about a company’s business needs, you can target those that are best suited to your company, either by your specialties, core competencies, strengths and/or geographic locations.

You can also send your company information directly by mail to the purchasing departments of the operating companies located in the United States.

Johnson & Johnson operating company buyers annually attend outreach events and supplier trade shows across the United States. These events are listed in the Outreach Activities page of this section.
Where to find more information on certifications in order to meet Johnson & Johnson Supplier Diversity Program certification requirements?

A. For minority-owned businesses, visit www.nmsdc.org

B. For women-owned businesses, visit www.wbenc.org

C. For small businesses, small disadvantaged businesses or HUBZone small businesses, visit www.sba.gov/certifications

D. For registration with the Central Contractor Registration (CCR), visit http://www.bpn.gov/CCR/scripts/index.html.

E. For Gay/Lesbian-owned businesses, visit www.nglcc.org