



RETURNING TO CLINICAL PRACTICE AMID COVID-19

How Healthcare Professionals and Health Systems Can Address Patient Concerns

As communities around the world explore reopening, patients are weighing when, how and under what conditions they might be willing to resume their pre-COVID-19 healthcare efforts. Similarly, healthcare professionals and health systems are examining what they can do to safely return to practice and resume providing quality care to their patients, and Johnson & Johnson is committed to supporting clinicians and care centers throughout this process.

Johnson & Johnson Medical Devices Companies conducted market research that confirmed patients around the globe have considerable concerns about COVID-19, which has impacted behaviors like going to the doctor or having elective surgery.

Key Findings

A myriad of factors influence patient decisions to delay or seek health care.



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Patients may be willing to return to surgery but a substantial number are waiting, and some are delaying indefinitely—due to financial concerns & uncertainty, and questions about safety.



Contact with a doctor is a key influencer in a patient's return to surgery. Globally, patients who have been contacted by their doctor about rescheduling their surgery are more likely to return to surgery promptly.

Patients surveyed indicated they would feel more comfortable moving forward with elective / non-emergency surgery with the following:



Sense of Normalcy



Safe Environment



Absence of Virus



Vaccine for Virus



HCP Assurance

Key Implications

There are a number of risks associated with delays in treatment.



Increased cost



Delays in diagnostic tests, such as colonoscopies or mammograms, may result in advancement to later stages of cancer, again increasing the risk for the patient when they seek treatment



Diminished quality of life



Worsened health outcomes



Mortality

Toolkits

At Johnson & Johnson Medical Devices Companies, we know the tremendous impact contact with a healthcare provider can have on an individual's decision to resume important healthcare behaviors. As part of our commitment to frontline health workers, we have created and curated toolkits with resources to assist you as you prepare to reopen your practices and communicate with your patients about any potential concerns they may have.

In the United States, the [Johnson & Johnson Vision](#) and [DePuy Synthes](#) toolkits provide a Reconnect & Return to Care Guide, which is a resource compendium that provides guidelines and considerations for clinicians and clinical practices that are preparing for reopening and includes:

- A Patient-Provider discussion outline
- Telehealth guidance
- A checklist with links to key government resources
- Practice management materials
- Resources from professional medical societies
- Safety protocols for employees and patients

Johnson & Johnson is committed to supporting you, your patients and your community as we navigate the unprecedented challenges of COVID-19. We're mobilizing our global reach, deep scientific expertise, extensive partnerships and financial stability to bring a safe and effective vaccine to the public on a not-for-profit basis for emergency pandemic use as well as to address the critical needs of healthcare providers, families, communities and employees around the world.

Visit: [jnj.com/coronavirus](https://www.jnj.com/coronavirus) to stay up-to-date on our Company's efforts to address the critical needs related to the COVID-19 pandemic.