Collaborative working executive summary

Project title:

East Kent Hospital NHS Foundation Trust Multiple Myeloma Haematology Service Resource and Capacity Review Transformational Project

Partner Organisations:

Johnson & Johnson

East Kent Hospital NHS Foundation Trust

Summary

Working in collaboration with East Kent Hospital NHS Foundation Trust, there is an opportunity to optimise the Multiple Myeloma haematology service pathway in line with national guidelines with the aim of improving service efficiency and patient access. The outcomes of this project are an improved understanding of current and future service demand, capacity requirements, workforce planning needs, patient flow pathways, and alternative delivery options for the Trust to consider. The project will use the Johnson & Johnson Service Transformation Toolkit through a kick-off meeting and three facilitated workshops, with the final output being a Service Evaluation and Case Change Report.

This project will run from signature of the collaborative working agreement until completion of the Project Report and publication of the project outcomes, unless terminated earlier in accordance with the agreement.

Background

East Kent Hospital NHS Foundation Trust has identified a need to qualify and quantify the challenges for the Trust's Multiple Myeloma service to deliver optimum treatment for the current and future patient population. The project will provide data that will support projection of current and future demand on the haematology service, enabling consideration of improved workforce planning, updated patient flow pathways, and alternative delivery options. Potential solutions will be focused on increasing capacity, enabling timely treatment delivery, and supporting delivery of NHS treatment targets for the current and future patient population.

Project objectives

The objective of this project is for Johnson & Johnson Innovative Medicine UK and East Kent Hospitals University NHS Foundation Trust to work collaboratively to analyse and identify capacity challenges within the current haematology service and explore solutions that enable new and existing patients with Multiple Myeloma to receive optimal, timely treatment, while supporting the service to achieve its time-to-treatment targets.

Benefits

For patients:

- Quicker access to care, if proposed solutions are implemented following completion of the project.
- Maintenance of current level of care throughout the project.
- Potential reduction in delays for follow-up and treatment review.
- Improvement in patient experience by supporting a quicker, more streamlined process to treatment decisions.

For East Kent Hospital NHS Foundation Trust:

- Confidence through scenario planning that any proposed changes may improve the Multiple Myeloma service, patient access to treatment within an appropriate time, increase the volume of patients accessing treatment and reduce burden on NHS staff.
- Capacity creation and/or resource improvements to improve the Multiple Myeloma service.
- Provide rationale and analytical data to develop confidence that any implemented solution delivers the agreed outcomes and KPI performance, supporting a case for change.

- Identifying efficiencies in clinic utilisation.
- Protected time for the Trust project team to focus on identifying and exploring solutions to current capacity challenges.

For Johnson & Johnson:

- Produce an example of a successful collaboration with the NHS.
- J&J IM UK produce medicines within this therapy area. Identifying ways to improve the current service may lead to increased patient numbers flowing through the system, which may lead to increased appropriate use of J&J IM UK medicines in line with local guidelines.
- J&J can use the collaboration as a platform to develop and scale similar solutions across other health economies.

Resource

This project is a shared contribution of time and resources between East Kent Hospital NHS Foundation Trust and Johnson & Johnson.

Johnson & Johnson will provide £16,580 to fund third party project services, and expenses for collaborative working workshops if required, meeting room provision, project coordination and review, workshop support, and report coordination, creation, review, presentation and discussion.

In addition, Johnson & Johnson colleagues' time will be provided to support the project through all stages of delivery from planning to evaluation.

East Kent Hospital NHS Foundation Trust will provide project team time across the kick-off meeting, three workshops, report presentation and review.

Contact Details

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