

Position on Disaster Relief

[Our Credo](#) provides that “We are responsible to the communities in which we live and work and to the world community as well. We must help people be healthier by supporting better access and care in more places around the world. We must be good citizens—support good works and charities, better health and education, and bear our fair share of taxes.”

Johnson & Johnson is committed to the short-, medium- and long-term health needs of the communities and health systems impacted by natural disasters, such as hurricanes, tornadoes, earthquakes, wildfires or flooding. We have a comprehensive disaster relief strategy to assess needs and draw appropriately on the full range of tools and resources across Johnson & Johnson. We can provide a range of products as part of our disaster response, including medical, pharmaceutical and trauma products. Our global footprint and reach, coupled with our strong partner network, mean we are ready and able to respond effectively to natural disasters around the world when they strike.

For additional ways in which we make an impact in our communities, see our [Position on Community Impact](#).

When facing a disaster, our objectives are to reach and support the most vulnerable, help maintain access to proper care for all, including essential medical resources such as Innovative Medicine and MedTech products, and bring community health programs back to baseline as soon as possible. We do this by:

Assessing disasters effectively: We evaluate each disaster individually, determining the unique needs of the situation, our ability to meet those needs, and whether we have an on-the-ground partner with whom we can work. We assess the scale of a disaster—whether it is low, medium, high or severe—based on the number of people affected, the impact to healthcare infrastructure, and whether it is local, regional or multi-regional. We also weigh safety and security and are always striving to maintain a balanced approach of donations and economic recovery. Our product donation processes are aligned to the WHO Guidelines for Medicine Donations.

Working alongside key disaster partners: We respond to disaster through our preferred partners, who work in some of the most vulnerable countries and are well positioned to respond promptly in a crisis. When a crisis hits an area where our preferred partners are not active, we leverage our network to identify the most appropriate community partners with whom we can work. Because of these partners, along with our product lines and global reach, we are positioned to provide disaster relief worldwide and support to affected communities. Our preferred disaster partners include Americares, Heart to Heart International, International Health Partners (IHP), MAP International, Save the Children and UNICEF. Our product donations and financial support are used in various ways, including:

- Supporting the deployment of product and staff to areas/communities of need
- Providing additional staff in existing clinics to manage the increased demand
- Providing support for short-term needs
- Providing child-friendly spaces in temporary shelter situations.

Helping communities recover, rebuild and be resilient: Building the resilience and capacity of health systems enables more effective response to future disasters. This is best achieved by providing support and training to health workers, ensuring they have the skills and resources necessary to care for themselves and their communities when disaster strikes. We donate product and provide financial support to help our partners train health workers in skills that are vital for disaster response, including surgery, nursing, trauma and diagnostics. Our comprehensive disaster relief strategy utilizes the full range of tools and resources across Johnson & Johnson to:

- Address the needs of communities in the immediate aftermath (24 hours – 3 months) of a disaster, as well as support mid- and long-term recovery, including hygiene kits through Heart to Heart International for people displaced by disaster;
- Support health workers providing immediate and longer-term care in disaster zones so they can stay well and resilient, including mental health, psychological and social support; and
- Continue our support with trusted partners as long as necessary to return the community and its healthcare system to pre-disaster levels (typically 3 – 5 years).

Ensuring the safety and security of our employees, along with business continuity: We support our employees impacted by disasters by engaging global crisis management teams to ensure they are safe and accounted for, and that the business of disaster response and the availability of our vital products can continue unhindered.

We continue to offer Innovative Medicine and MedTech products to partners so they can support the communities they serve without interruption. Leveraging Johnson & Johnson's legacy of disaster response and Our Credo, we continue to focus our disaster response, resilience and product donations on supporting communities, health workers and the health programs they need.

Application

This Position is relevant for the Johnson & Johnson Family of Companies, as detailed in our [governance materials](#). We provide updates relating to disaster relief in our annual [Health for Humanity Report](#). Johnson & Johnson's Policies and Positions on these and other issues are available in full [here](#).

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